



A Unitil company

February 6, 2026

Nathan Dore  
Gas Safety Manager  
Maine Public Utilities Commission  
18 State House Station  
Augusta, ME 04333-0018

**RE: January 2026 – Leak & Odor Call Response, Facility Damage Due to Utility Error, and Leak and Odorant Report**

Dear Mr. Dore,

This report is in accordance with the Conditions placed on Maine Natural Gas (MNG) in the Stipulation of Docket No. 2007-335.

a. Leak & Odor Call Response:

Attachment 1 is a spreadsheet indicating the leak and odor call response times for the month of January 2026. The list includes calls during both working and non-working hours and includes those that may have involved problems with the customer's equipment and/or alarms. MNG's Emergency Call Center also dispatches our Technicians for Emergency Dig Safe notifications during non-working hours. Those responses are not listed on the attached spreadsheet.

b. Facility Damage Due to Utility Error:

There were not any incidents causing damage to MNG's facilities due to Utility Error in the month of January 2026.

c. Submit a Monthly Leak and Odorant Report:

Attachment 2 is a spreadsheet of Maine Natural Gas' odorant level readings for January 2026. Our Operations and Maintenance Procedures require that odorant be readily detectable at a concentration of 0.50% gas in air.

Below is the current status of leaks on MNG's system:

<b>Leak Type</b>	<b>No. of Leaks as of 01/01/2026</b>	<b>No. of Leaks Found in January 2026</b>	<b>No. of Leaks Repaired in January 2026</b>	<b># of Leaks Awaiting Repair as of 2/01/2026</b>
<b>Grade 1</b>	0	2	2	0
<b>Grade 2</b>	0	0	0	0
<b>Grade 3</b>	0	0	0	0
<b>Above Ground</b>	0	12	12	0

If you have any questions or require additional information, please do not hesitate to contact me.

Sincerely,



Joseph Gauthier, PE  
Principal Gas Engineer

Attachments:

Attachment 1 – January 2026 Emergency Response Summary

Attachment 2 – January 2026 Odorant Level Readings

cc: Joe Renda- Manager, Gas Distribution Operations, Unitil, via email  
Katherine Silver- Manager, Gas Compliance, Unitil, via email

Maine Natural Gas  
Emergency Response Summary

From: 1/1/2026 To: 1/31/2026

Date	Description	Address	DispatchedBy	DispatchedTo	Time Call Received	Time Dispatched	Arrival Time	Comments	Response (mins)
1/2/2026	Odor Call	58 Baribeau Dr, Brunswick, ME	W. Wormuth	K. Chase	1/2/2026 5:31:00 AM	1/2/2026 5:33:00 AM	1/2/2026 5:57:00 AM	0 Readings- pilot out on oven	26
1/2/2026	Odor Call	8 Jasmine Way, Windham, ME	J. Mazursky	R. Scott	1/2/2026 8:01:00 AM	1/2/2026 8:03:00 AM	1/2/2026 8:42:00 AM	Leak on outlet unions	41
1/3/2026	Odor Call	187/189 State St, Augusta, ME	S. Cokely	J. Rancourt	1/3/2026 5:39:00 PM	1/3/2026 5:41:00 PM	1/3/2026 6:06:00 PM	Leak at outlet gasket on meter set	27
1/4/2026	Thumping Noise	70 Federal St, Brunswick, ME	P. Pecen	R. Scott	1/4/2026 10:27:00 PM	1/4/2026 10:30:00 PM	1/4/2026 11:06:00 PM	0 Readings	39
1/5/2026	Odor Call	12 Intrepid St, Brunswick, ME	S. Parisi	R. Scott	1/5/2026 3:21:00 PM	1/5/2026 3:23:00 PM	1/5/2026 3:41:00 PM	Red Tag- leak on supply line to boiler	20
1/6/2026	Odor Call	Edison Dr/10 Whitten Rd Area, Augusta, ME	A. Sible	J. Rancourt	1/6/2026 8:43:00 PM	1/6/2026 8:45:00 PM	1/6/2026 9:09:00 PM	0 Readings	26
1/7/2026	Odor Call	14 Edison Dr, Augusta, ME	K. Myers	J. Rancourt	1/7/2026 12:33:00 PM	1/7/2026 12:34:00 PM	1/7/2026 12:56:00 PM	Red Tag- leak at rooftop unit regulator	23
1/7/2026	Odor Call	158 Church Rd, Brunswick, ME	J. Mazursky	R. Scott	1/7/2026 11:08:00 AM	1/7/2026 11:09:00 AM	1/7/2026 11:11:00 AM	Leak on meter set. Red Tag- Leak at generator	3
1/7/2026	Odor Call	21 Merrill Rd, Freeport, ME	K. Myers	R. Scott	1/7/2026 9:25:00 AM	1/7/2026 9:28:00 AM	1/7/2026 9:48:00 AM	Leak at regulator	23
1/7/2026	Odor Call	45 Jefferson St, Augusta, ME	J. Mazursky	J. McKenna	1/7/2026 1:08:00 PM	1/7/2026 1:10:00 PM	1/7/2026 1:20:00 PM	Summit Customer	12
1/9/2026	Gas Alarm	14 Dunlap St, Brunswick, ME	P. Pecen	K. Chase	1/9/2026 6:19:00 PM	1/9/2026 6:21:00 PM	1/9/2026 6:39:00 PM	0 Readings	20
1/9/2026	Odor Call	35 Heroes Way, Augusta, ME	S. Parisi	J. McKenna	1/9/2026 10:15:00 AM	1/9/2026 10:16:00 AM	1/9/2026 10:50:00 AM	Summit Customer	35
1/9/2026	Stove Flame Color	12 Rogers Rd, Unit #108, Freeport, ME	S. Parisi	K. Chase	1/9/2026 4:45:00 PM	1/9/2026 4:48:00 PM	1/9/2026 5:16:00 PM	0 Readings	31
1/12/2026	CO Alarm	8 Rogers Rd, Unit #207, Freeport, ME	W. Wormuth	K. Chase	1/12/2026 8:16:00 AM	1/12/2026 8:18:00 AM	1/12/2026 8:38:00 AM	Leak at outlet union	22
1/13/2026	Odor Call	148 Bath Rd, Brunswick, ME	W. Wormuth	K. Chase	1/13/2026 11:50:00 AM	1/13/2026 11:51:00 AM	1/13/2026 12:05:00 PM	0 Readings. 2 evacuated	15
1/13/2026	Odor Call	20 Holbrook St, Unit #2, Freeport, ME	S. Cokely	K. Chase	1/13/2026 2:16:00 PM	1/13/2026 2:18:00 PM	1/13/2026 2:32:00 PM	Red Tag- leak at gas valve to boiler	16
1/13/2026	Odor Call	36 Hospital St, Augusta, ME	W. Wormuth	J. McKenna	1/13/2026 7:00:00 AM	1/13/2026 7:02:00 AM	1/13/2026 7:35:00 AM	Grade 1- Underground leak at stab fitting	35
1/13/2026	Odor Call	4 Whitten Rd, Augusta, ME	W. Wormuth	T. Weston	1/13/2026 9:03:00 AM	1/13/2026 9:04:00 AM	1/13/2026 9:13:00 AM	0 Readings	10
1/15/2026	Odor Call	68 Court St, Augusta, ME	J. Moon	J. McKenna	1/15/2026 3:11:00 PM	1/15/2026 3:15:00 PM	1/15/2026 3:22:00 PM	0 Readings	11
1/17/2026	Odor Call	Intersection of Dunning St/ Cushing St, Brunswick, ME	P. Pecen	J. Thurlow	1/17/2026 11:01:00 AM	1/17/2026 11:05:00 AM	1/17/2026 11:27:00 AM	0 Readings	26
1/18/2026	Odor Call	270 Main St, Gorham, ME	W. Wormuth	J. Thurlow	1/18/2026 7:15:00 AM	1/18/2026 7:17:00 AM	1/18/2026 8:02:00 AM	0 Readings- regulator frozen, low pressure to stove causing odor	47
1/20/2026	Line hit	192 State St, Augusta, ME	S. Parisi	T. Weston	1/20/2026 9:46:00 AM	1/20/2026 9:48:00 AM	1/20/2026 9:59:00 AM	Grade 1 Leak- line hit. 6 evacuated.	13
1/20/2026	Odor Call	900 Washington St, Bath, ME	S. Parisi	J. Thurlow	1/20/2026 6:03:00 AM	1/20/2026 6:05:00 AM	1/20/2026 6:51:00 AM	Leak at outlet union on meter	48
1/21/2026	Odor Call	118 Cony St, Augusta, ME	W. Wormuth	J. McKenna	1/21/2026 7:23:00 AM	1/21/2026 7:25:00 AM	1/21/2026 7:37:00 AM	Summit Customer	14
1/21/2026	Odor Call	216 Water St, Augusta, ME	W. Wormuth	T. Weston	1/21/2026 6:54:00 AM	1/21/2026 6:56:00 AM	1/21/2026 7:07:00 AM	Summit Customer	13
1/22/2026	Odor Call	21 Elm St, Topsham, ME	W. Wormuth	J. Thurlow	1/22/2026 3:40:00 PM	1/22/2026 3:42:00 PM	1/22/2026 3:54:00 PM	Leak at union on meter set	14
1/22/2026	Odor Call	80 Hennessy Ave, Brunswick, ME	A. Sible	J. Thurlow	1/22/2026 10:38:00 AM	1/22/2026 10:41:00 AM	1/22/2026 10:50:00 AM	0 Readings	12
1/25/2026	Odor Call	8 Rogers Rd, Freeport, ME	S. Cokely	K. Thibeault	1/25/2026 2:57:00 PM	1/25/2026 2:58:00 PM	1/25/2026 3:24:00 PM	0 Readings	27
1/26/2026	Odor Call	3 Forest St, Freeport, ME	W. Wormuth	K. Thibeault	1/26/2026 4:39:00 PM	1/26/2026 4:42:00 PM	1/26/2026 5:10:00 PM	Leak at outlet union on meter	31
1/27/2026	Odor Call	14 Krampf Circle, Brunswick, ME	J. Moon	K. Thibeault	1/27/2026 4:08:00 PM	1/27/2026 4:10:00 PM	1/27/2026 4:21:00 PM	0 Readings	13
1/27/2026	Odor Call	230 Elmwood Rd, Pownal, ME	W. Wormuth	K. Thibeault	1/27/2026 4:48:00 PM	1/27/2026 4:50:00 PM	1/27/2026 5:13:00 PM	0 Readings	25
1/27/2026	Odor Call	99 Main St, Brunswick, ME	W. Wormuth	K. Thibeault	1/27/2026 7:56:00 AM	1/27/2026 7:58:00 AM	1/27/2026 8:10:00 AM	0 Readings	14
1/28/2026	Odor Call	21 Enterprise Dr, Augusta, ME	W. Wormuth	J. Rancourt	1/28/2026 8:26:00 AM	1/28/2026 8:27:00 AM	1/28/2026 9:11:00 AM	Summit Customer	45
1/28/2026	Odor Call	5 Senators Way / 274 Western Ave, Augusta, ME	K. Myers	J. Rancourt	1/28/2026 3:13:00 PM	1/28/2026 3:14:00 PM	1/28/2026 3:21:00 PM	Leak at outlet gasket on meter	8
1/28/2026	Odor Call	759 Roosevelt Trail, Windham, ME	P. Pecen	K. Thibeault	1/28/2026 8:33:00 PM	1/28/2026 8:35:00 PM	1/28/2026 9:18:00 PM	Leak at outlet union on meter. Red Tag- leak at rooftop units	45
1/30/2026	Odor Call	19 Shepards Way, Gorham, ME	S. Cokely	K. Chase	1/30/2026 10:44:00 AM	1/30/2026 10:47:00 AM	1/30/2026 11:09:00 AM	Leak at union to boiler	25
1/30/2026	Odor Call	7 Lincoln St, Brunswick, ME	J. Moon	R. Scott	1/30/2026 2:09:00 PM	1/30/2026 2:11:00 PM	1/30/2026 2:14:00 PM	Regulator seal leaking	5
1/31/2026	No Heat	6 Waldo St, Augusta, ME	J. Moon	J. McKenna	1/31/2026 8:47:00 AM	1/31/2026 8:49:00 AM	1/31/2026 9:21:00 AM	Summit Customer	34
1/31/2026	Odor Call	11 Parkwood Dr, Augusta, ME	J. Mazursky	J. McKenna	1/31/2026 6:03:00 PM	1/31/2026 6:04:00 PM	1/31/2026 6:32:00 PM	Summit Customer	29
1/31/2026	Odor Call	4 Stowe Ln, Brunswick, ME	J. Moon	R. Scott	1/31/2026 4:54:00 PM	1/31/2026 4:57:00 PM	1/31/2026 5:35:00 PM	Leak at meter set	41

	Jan	Total
Total Calls	40	<b>40</b>
Average Response Time (min)	24	<b>24</b>
Response Times within 30 Minutes	70%	<b>70%</b>
Response Times within 45 Minutes	95%	<b>95%</b>
Response Times within 60 Minutes	100%	<b>100%</b>

